

AGBs help2type

Scope of application:

These general terms and conditions apply to all orders placed by customers via the help2type online shop. With the confirmed order these general terms and conditions are considered as accepted by the customer.

Offer and conclusion of contract:

The products and prices in the online shop are considered as an offer. By clicking the button (Order), the customer places a binding order for all products listed on the order page. help2type GmbH reserves the right to change the prices of the products and services offered at any time. The price in the online shop at the time of the order is decisive for the conclusion of the sales contract.

Order:

The product is not subject to VAT. Payments must be made in Swiss francs or, if another currency is used, at the actual conversion rate. The payment options indicated as means of payment in the online shop are available.

The payment is made by cash in advance. The products are reserved until the end of the payment period of 19 calendar days. After that the validity of the order expires.

Delivery:

The product will be shipped as soon as help2type GmbH has received the payment. If help2type GmbH is in delay of delivery, the customer has the right to withdraw from the contract from the 30th calendar day after confirmation of payment. In this case help2type GmbH will refund the already paid amount. There are no further demands towards help2type.

The shipping takes place worldwide. If the product is available, the delivery time in Switzerland is a maximum of 7 working days. However, due to production or supply shortages, there may be delays in delivery. For this reason, information on availability and delivery time is not guaranteed and may change at any time.

Returns:

The return period applies from the date of dispatch. Subject to some exceptions below, products ordered from help2type GmbH can be returned within 30 days. In the following cases help2type GmbH cannot offer a return:

- If articles are damaged
- If the original packaging is no longer available
- If accessories are missing

Full refund at purchase price:

- The article is in unopened, undamaged original packaging.

In this case, the return costs lie with the sender.

In the following cases, help2type GmbH will cover the costs of return:

- Upon receipt of a damaged or malfunctioning product
- On receipt of an article other than ordered

Warranty:

help2type GmbH guarantees the keyboard to be free of defects and to function properly for 1 year after delivery. In the event of damage due to improper handling, the guarantee provided by help2type GmbH is void.

All further, in particular the legal regulations for warranty are excluded.

Data protection:

Data necessary for processing the order will be stored for three years. A deletion can be requested in writing at any time. Contravention by third parties is not subject to the correctness of help2type GmbH.

Liability and exclusion of liability:

The liability is based on the applicable legal provisions. In the following cases help2type GmbH declines any liability:

- Improper, non-contractual or illegal storage, discontinuation or use of the products.
- Failure to maintain and/or improper modification or repair of the products by the customer or a third party.
- Force majeure, in particular elementary, moisture, fall and impact damage, etc. which are not the responsibility of help2type.

Applicable court and place of jurisdiction:

All legal relations between help2type GmbH and the customer are subject to Swiss law.

The exclusive place of jurisdiction for all disputes between help2type GmbH and the Customer is Bern, Switzerland.